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## Radio is not switching on when running on mains

Laura - 2020-11-03 - General Questions

### **My radio is no longer powering up/switching on. What could be wrong?**

If you find your radio no longer switches on and appears dead, it's more likely to be the power supply rather than the radio. Try a new power supply before assuming the radio is faulty.

If you require a new power supply then all replacement parts for your Pure radio can be purchased by contacting the Pure Service Centre at <http://www.pureservicecentre.co.uk/>.