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Radio does not switch on when powered from the mains

Laura - 2021-10-19 - General Questions

My radio is no longer powering up/switching on. What could be wrong?

If you find your radio no longer switches on and appears dead, it's more likely to be the power supply rather than the radio. Try a new power supply before assuming the radio is faulty.

If you require a new power supply then all replacement parts for your Pure radio can be purchased by contacting the Pure Service Centre at <http://www.pureservicecentre.co.uk/>.